

SERVICE BULLETIN NO. 0114

SUBJECT: Internal Switch Replacement

MODELS AFFECTED: T1

AFFECTED SERIALS: Models shipped from ONYX prior to January 1, 2026.

Issue Overview - Certain T1 units may experience inconsistent or failed handle switch engagement due to the original switch assembly. This condition can result in intermittent operation or complete loss of handle input during normal use.

Corrective Action - Affected machines require the installation of an updated switch. This includes replacement of the original switch and replacement of a wire section for a better fit.

Moving Forward - ONYX will provide replacement components through our distribution and service channels. For any questions, please contact ONYX Technical Support. ONYX will cover up to one hour of service labor for this repair. To receive reimbursement, please submit a warranty claim.

**Questions or concerns? Contact ONYX Support at
1-800-858-3533 or Support@OnyxSolutions.com**